



Q1 2024

CELEBRATING SPROUTS TEAM MEMBERS

#LIVING SPROUTS VALUES

Team members all across the country are showing how they bring our values to life in stores and their communities!
How are you living our values? Share your photos to communications@sprouts.com.

Caring for our Team Members

Early this year, the **store #563 team** in Simpsonville, SC gathered in celebration as Senior Produce Clerk, Di, rang the bell to mark finishing her last round of chemo! Congratulations Di!



Caring for our Community

Back in December, the **store #506 team in Las Vegas, NV** partnered with their local elementary school for a Christmas toy drive! "Our caring Head Cashier, **Patricia Maze**, really took control of the event and kindly organized everything for us," shared John Goldyn, District Director. "She created paper ornaments with a description of the items on the wish list. That way team members could select the product to purchase for the family."



Owning It in an Emergency

In March, **store #651 in Orlando, FL** experienced a prolonged power outage. Manager on duty **Drew Bouffard, ASM**, was recognized for "Owning It" in an emergency situation. "Drew prioritized the customer first, ensuring all customers made their way safely to the front of the store to make their final purchases," said Michah Romeo, Store Manager.

"He then did an outstanding job of ensuring his team was safe and executing all procedures outlined in the Emergency Procedures protocol binder. Drew contacted all appropriate individuals and maintained contact with leadership and Facilities Maintenance well into the night until technicians were able to resolve the issue."

As a result of Drew's efforts, both customers and team members were safe, the financial loss to the store was minimal, and recovery was able to be efficiently executed the following day. Way to Own It Drew!



Team #506 quickly responded, and the ornaments were gone within the hour! Team members who did not get to select one participated by donating money to purchase even MORE gifts! They wrapped the presents, signed a card to wish them warm holiday greetings, and were able to give them a Sprouts Gift Card to help purchase a holiday meal or stock their cabinets. The team received a thank you card a few weeks later from the principal of the school for their generosity to the community, and described the smiles and the bright eyes of joy when the presents arrived.

Q4 Top District Clerks Own It!

Head to The Vine to checkout our **Q4 Top District Clerks winners!** These top-performing team members received the bonus for providing exceptional customer service every day, demonstrating teamwork and assisting with on-the-job training for peers.

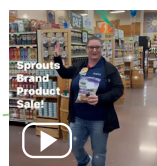


SPROUTS BRAND FAVORITES

During our 20% Sprouts Brand sale from February 28 through March 12, team members took to social media to share their favorite #SproutsBrand products! Check out a few of our favorite posts from LinkedIn:



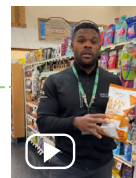
Chandrika Sanyal, Store Manager at store #288 shared her love for Sprouts Matcha Latte Vegan Protein.



The team at store #610 showcases each of their favorites!



Phillip Lieb, Vitamin Manager at store #288 shared his love for Sprouts Fizzy Vitamin C.



Trevor Stowers, D40 District Director, loves Sprouts Grain Free Nacho Tortilla Chips.

Can't get enough of Sprouts Brand Products? Visit The Vine to checkout Sprouts Brand's *Fantastic Finds* newsletter each month. [Read the March Issue](#) for the ultimate Sprouts Brand March Madness snack board!

HEALTHY LIVING HERO

YOUR WELLBEING MATTERS!



RACHEL POLICASTRO

Scan Coordinator, Store #627, Jacksonville, FL

We're excited to hear from Rachel and share her healthy living journey with all of you.

"I have worked at Sprouts for 3.5 years now and I've made numerous strides for which I'm proud of all of which include my overall health – mental, physical, financial.

Learn more about the various programs and resources available to support you at [bewell.sprouts.com](https://www.bewell.sprouts.com).

Check out this 1-page [Total Rewards Overview](#) to get started!

Taking a Physical Journey: The first thing is SMOKING! The first time I submitted for this I had reached 6 months cigarette free. I'm proud to report that it's now reached over two years. Other attempts to quit in the past, I would always revert a couple months into it. This time has been different because I wanted that positive change. I decided that 2023 would be the start of my new journey – which I know will be a long one. I took advantage of my health insurance and have had doctor visits scheduled throughout the year – dentist, optometrist, primary. I saw them all. Certain things like appointment setting and showing up seem like easy tasks to some, but when you are working with anxieties and other factors it's not always that simple.

I've always had a tough relationship with food but again, something this year clicked. I've basically gone to a certified gluten free diet almost all the time. I eat mostly organic choices. I work at Sprouts, but I also try to be a part of the culture. I try to eat clean foods as often as possible. There is a benefit to being an employee here as I can use my discount on what I need. I have lost 35 pounds so far this year and am looking forward to continuing my physical health journey.

A Path to Financial Wellness: I have worked hard with Sprouts and have grown into my position as a Scan Coordinator, starting out as a back-up. In the end of 2021, I opened my 401k with Sprouts and started working on my financial health. In 2023, I continued to grow my portfolio by setting up an additional savings account through Fidelity and I also started investing in stocks. I work at Sprouts full-time, and I also have been working a second part-time job for over a year. I've put myself in that 'hustle and grind' category. I believe to get ahead you must make sacrifices that may be hard in the moment but will ultimately pay off.

Mental Health Matters: I've also been making strides towards my mental wellbeing as well. I have been taking more time to meditate and read. I listen to my body when I need to rest and I use positive outlets such as going for drives, listening to music, and talking to friends if I feel like I need a little extra support. My best friend of 25 years passed away in 2022 and it was a hard loss, following the loss of my father in 2019. Life continues to happen, and the world doesn't stop but it is so important to recognize your grief and live in it and push through it. I always try to continue to be a positive force despite all the difficult challenges that we all face every day.

I continue to look for new ways to improve my overall well-being every chance I get. It's not always easy but it is always worth it when you can show up for yourself and celebrate even just the smallest of victories."

RACHEL'S SPROUTS FAVORITES:



Driscoll's Sweetest Batch Blackberries



Grape Olipop



New Primal Buffalo Chicken Stick



Chipotle Bitchin Sauce



The Sprouts Healthy Communities Foundation will make a \$2,500 donation on Rachel's behalf to [Jasmyrn](#), an organization that supports LGBTQ teens and young adults through inclusive programming, and wellness/food and shelter resources."

HAVE YOU MADE A POSITIVE CHANGE IN YOUR HEALTH SINCE YOU STARTED WORKING AT SPROUTS?

Let us know about your healthy living journey by emailing your story to communications@sprouts.com.



CUSTOMER COMPLIMENTS

You make a difference! See what our customers say about the exceptional customer service you provide:

“My husband and I are year-round residents of Scottsdale and frequently shop at your Scottsdale/Pinnacle Peak store. Although we find your staff to be helpful and amazing, one of your associates stands out to us, Cheryl. She always welcomes us with a big hello, has a beautiful display of samples and is so knowledgeable about the products she is showcasing.

We love your store, sometimes we just pop in for bananas, rye bread and just a few things but when she is working, we always seem to purchase more than what we had anticipated. Just the other day, she had these incredible ‘clementines’ and of course, we had to buy them. We are never disappointed in what Cheryl suggests to us. We just thought we would let you know about Cheryl and our positive experience with her.”

Customer from **Store #29 – Scottsdale, AZ**

*Head over to [The Vine](#) to find more **Customer Compliments!** You might discover you’ve gotten a shout-out from a happy customer!*

CONGRATULATION GRADUATES



Please congratulate our newest **Retail Leadership Development Program (RLDP) graduates!** These recently hired Store Managers completed 12-weeks of on-the-job training with seasoned Sprouts Store Managers to prepare them for success in running their own store.

- **Bruce Hector** – Store #645 in Bradenton, FL
- **Liam Robertson** – Store #215 in Culver City, CA and store #204 in Torrance, CA
- **Mark Bergeson** – Store #558 in Las Vegas, NV
- **Lee Ashby** – Store #306 in Centennial, CO
- **Helen Boatwright** – Store #314 in Denver, CO
- **Josh Czemerda** – Store #628 in Seminole, FL



Thank you to our training stores and support teams for supporting their growth and creating a learning environment for our RLDP graduates to succeed!

HERE WE GROW AGAIN!

WE ARE PROUD TO HAVE RECENTLY WELCOMED 7 NEW STORES TO THE SPROUTS FAMILY IN Q1!

- **Store #658** in Port Charlotte, FL
- **Store #921** in Burtonsville, MD
- **Store #656** in Miami - Coconut Grove, FL
- **Store #467** in Cudahy, CA
- **Store #460** in Bakersfield-Panama Lane, CA
- **Store #469** in Victorville, CA
- **Store #166** in Rockwall, TX



READ THE LATEST ARTICLE FROM THE VINE WELCOMING STORES #469 AND #166:

On March 15, we welcomed **Store #469 in Victorville, CA** and **Store #166 in Rockwall, TX** to the Sprouts family!

Kameron Hardy, Store Manager at Store #469 said, “Astounding turnout from the community as we open the first Sprouts in the High Desert! I am very thankful for all of the support and my amazing team!”

“Grand Opening weekend was beyond what we expected,” said **Melanie Gallegos, Store Manager at Store #166**. “To see how the Rockwall community came out to support our opening was truly amazing. We had 476 customers waiting for our store to open on Friday and had another 100+ customers waiting for our store to open on Saturday morning as well. I’m very grateful and humble to open this location and serving the Rockwall community.”

Check out the homepage of [The Vine](#) each month for more Grand Opening celebrations!

WE WANT TO HEAR FROM YOU!

Do you have a great story about your Sprouts journey or how you’ve helped out in your community, or even a story about another stellar team member? Submit your stories to communications@sprouts.com for a chance to be featured.



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