



Q4 2023

CELEBRATING SPROUTS TEAM MEMBERS

#LIVING SPROUTS VALUES

Team members all across the country are showing how they bring our values to life in stores and their communities!

Store #204 in Torrance, CA went above and beyond to show **Care** for customers Dan and Jane Mateik this Thanksgiving. After receiving a last-minute turkey dinner request, the team learned of Dan's difficult battle with cancer, which changed the family's holiday plans. Not only did the team present Dan and Jane with a Sprouts box complete with turkey, stuffing, rolls, sparkling cider, blueberry pie, and an appetizer shrimp platter – they also included a holiday card signed with heartfelt wishes by every store team member. Read the full story in [this article from the Daily Breeze](#).



In December, **Store #541** in Charlotte, NC partnered with Legacy Heights Senior Living Community and The Care Project to collect charitable food donations for the Salvation Army Center for Women & Children. The event was a huge success with much customer engagement and support. The team sold 28 Grab & Give bags during the 4-hour event which were donated to the Salvation Army Center.



Jamal Clark, D9 district director, was recognized by Melonie Buchanan Petty, RVP, during their Q3 QBR for fostering strong relationships with teams and individuals and providing unconditional support and guidance. Way to **Own It** Jamal!

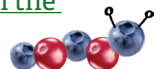
Store #482 in Birmingham, AL showed **Care** for former Sproutie, Daniela Payant, during the Q3 TMAW by hosting a school supply drive to support her classroom.



Daniela was hired in 2017 and worked with Sprouts for 4 years as a back-up AC at store #482 while attending school full-time to become a teacher. Daniela is now in her 3rd year of teaching at a local school. She was surprised and moved to receive the donation.



Molly McCallum, cashier, and **Norine Kenny**, head cashier at store #320 in Littleton, CO made their local news for sharing how they **Love Being Different** by singing store announcements! Check out their rendition of the Sushi Wednesday Special [in this article from the Denver7 News](#).



How are you living our values? Share your photos to communications@sprouts.com.



CONGRATULATIONS RLDP GRADUATES!

Please congratulate our newest **Retail Leadership Development Program (RLDP) graduates!** These recently hired Store Managers completed 12-weeks of on-the-job training with seasoned Sprouts Store Managers to prepare them for success in running their own store.

CALIFORNIA

Sandra Lopez
Trained in store #277, Huntington Beach, CA

Daniel Lopez
Trained in store #216, Sunnyvale, CA

Tony Ha
Trained in store #424, Newark, CA

William "Billy" Scott
Trained in store #403, Los Angeles, CA

Erin Cox
Trained in store #416, Carlsbad, CA

Timothy Coleman
Trained in store #204, Torrance, CA

Jose Chong
Trained in store #254, Santee, CA

MID-ATLANTIC

Joel Snyder
Trained in store #723, Lees Summit, MO

Kelvin Ricks
Trained in store #920, Baltimore, MD

Scott Preston
Trained in store #920, Baltimore, MD

AZ/UT/NV/WA

Marie Curtis
Trained in store #604, Holladay, UT

Sunny Gribbins
Trained in store #602, Orem, UT

TX/OK/NM

Derrika Oliver
Trained in store #102, Flower Mound, TX

Rachel Stump
Trained in store #705, Santa Fe, NM

Brian Gillins
Trained in store #161, San Antonio, TX

Griselda Rodriguez
Trained in store #120, El Paso, TX



WE LOVE BEING DIFFERENT!

Take a look at some of the creative ways our RLDP graduates are celebrating with their teams!



[Watch this video](#) of **Griselda Rodriguez's** graduation walk!



Brian Gillins celebrated enthusiastically with his team!



Q4 VIDEO HIGHLIGHTS



Sabor @ Sprouts TMRG shared a video on how Sprouts team members [celebrate Hispanic Heritage Month](#).



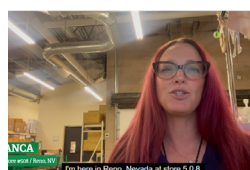
We were excited to share a video message of thanks from [PLEZi Nutrition co-founder, Michelle Obama!](#)



Listen to what our Assistant Store Managers have to say about the [Sprouts ASM University Program!](#)



Watch the **SproutsCon 2023 Q&A part 1** and [part 2](#) videos where Jack Sinclair, CEO and Nick Konat, President & COO answer follow-up questions from their SproutsCon Q&A session.



In [October](#) and [December](#), we shared videos of how our **team members live our values** of Care, Own It, and Love Being Different every day.



CUSTOMER COMPLIMENTS

See what our customers say about the exceptional customer service you provide:

"I've been coming in ever since it opened and want to express my satisfaction. The people working in the store are so exceptional. They are polite, courteous, knowledgeable, etc. Everyone there has been wisely placed for customers. This is one of the best staff. It's been kept clean, everyone is positive and professional, and it's just a great place to shop. The store manager, Ramon, is very good. I've been so pleased with the staff on board. I needed to call and let someone know." Customer at **store #315 – Denver, CO.**

"5 stars for my prepared Thanksgiving turkey & sides. Everything was delicious and appreciated getting a Mary's turkey - great quality! Also, service from an employee named Julia took my order on the phone, assuring me I would receive my order on Thanksgiving Day. She was there when I picked it up, and was very helpful. The store was clean, well-stocked and displays of fruits and vegetables were the freshest and cleanest I have seen in any Sprouts store in Southern California. The seafood department was also exceptional. I plan to shop in this store from now on. Thank you again for the great service!" Customer at **store #437 – Los Angeles, CA.**

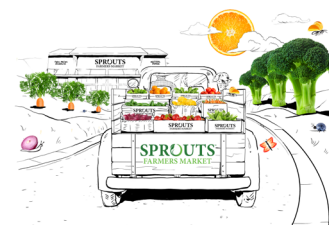
Head over to The Vine to find more [Customer Compliments!](#) You might discover you've gotten a shout-out from a happy customer!

ARE YOU A HEALTHY LIVING HERO?

Have you made a positive change in your health since you started working at Sprouts? Let us know and you could be featured as our Healthy Living Hero.

Our Healthy Living Heroes receive a **\$2,500 donation** on behalf of the Sprouts Healthy Communities Foundation to a local nonprofit of your choice and a **25% team member discount for one year!**

Email a summary to communications@sprouts.com for an opportunity to be profiled in our internal communications.



HERE WE GROW AGAIN!

WE ARE PROUD TO HAVE RECENTLY WELCOMED 6 NEW STORES TO THE SPROUTS FAMILY IN Q4!



Store #162 in Austin, TX



Store #468 in Indian Wells, CA



Store #473 in Visalia, CA



Store #562 in Henderson, NV



Store #564 in Charlotte, NC



Store #453 in Woodland, CA

WE WANT TO HEAR FROM YOU!

Do you have a great story about your Sprouts journey or how you've helped out in your community, or even a story about another stellar team member? Submit your stories to communications@sprouts.com for a chance to be featured.



Want more? Visit thevine.sprouts.com for company news, videos, frequently used documents and more!