



Q2 2023

CELEBRATING SPROUTS TEAM MEMBERS

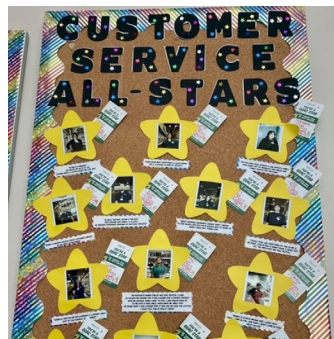
#LIVING SPROUTS VALUES

Team members all across the country are showing how they bring our values to life in stores and their communities!



Monica James, Senior Deli Clerk and **Alexis Sharp**, Assistant Bakery Manager at store #619 – Deerfield, FL show Care every week by purchasing close-dated product and donating it to local homeless people in their community.

The team at **store #440** – Eastvale, CA, celebrates customer compliments on their growing “Customer Service All-Star Board.”



Cristina Escalante, Store Manager at store #626 – Miramar, FL, worked with her team to raise money to replace a team member’s stolen motorized scooter, their primary source of transportation. Way to build a culture of Care Cristina!

How are you living our values? Share your photos to communications@sprouts.com.

SPROUTS FIELD TRIPS!



Sarah Rose Bond, Scan Coordinator at store #28 – Prescott Valley, AZ, organized field trips for students at Coyote Springs Elementary School to visit Sprouts. 150 students, teachers, and volunteers came to learn from team members in each department!



Austin Anderson, Store Manager at store #619 – Deerfield, FL, guided students from Tapestry Academy on their field trip! Tapestry Academy posted, “Love that they made the kids name tags and asked them to make the customers feel [special] first and asked them to say hello when anyone walked by.”



CONGRATULATIONS RLDP GRADUATES!

Please congratulate our newest **Retail Leadership Development Program (RLDP) graduates!** These recently hired Store Managers completed 12-weeks of on-the-job training with seasoned Sprouts Store Managers to prepare them for success in running their own store.

MID-ATLANTIC

Chad Feltz

Trained in store #316, Fort Collins, CO

FLORIDA

Jim Ahearn

Trained in store #614, Sarasota, FL

Rick Reichenbach

Trained in store #619, Deerfield Beach, FL

Matthew Mowbray

Trained in store #612, Tampa, FL

CALIFORNIA

Marilyn Conteras

Trained in store #403 – Los Angeles, CA

Eren Barrios

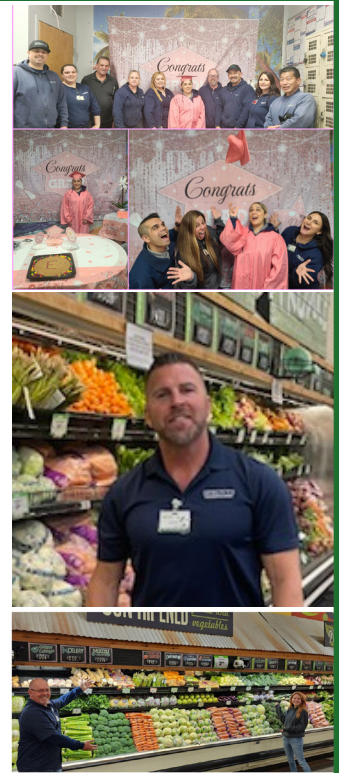
Trained in store #204 – Torrance, CA

Damaar Baker-Green

Trained in store #404, Brentwood, CA

David Walters

Trained in store #261, La Canada Flintridge, CA



Huge thank you to our **training stores** and **support teams** for supporting their growth and creating a learning environment for our RLDP graduates to succeed!

JUNE IS PRIDE MONTH!



CUSTOMER COMPLIMENTS

See what our customers say about the exceptional customer service you provide:

“Hello — I had the pleasure of meeting Jeyn on April the 27. I was tired after a long work day and long commute home. When I went up to Jeyn’s register, she brightened my evening right away. I was laughing so hard by the time I had paid for my groceries. She is truly a breath of fresh air.” — Customer at **Store #302, Parker, CO**

“I moved to Tempe 5 years ago and it was our good fortune to be almost within walking distance of Store #38! I have shopped in this store twice a week for 5 years. I have seen managers and staff turnover in that time, like many other stores struggling during the pandemic. You really struck gold with the current manager, Jay Ray! He is awesome. He has created a stable, happy team that respect and appreciate him. He solicits customer feedback as he walks through the store. I’d also like to commend Cathy, a cashier who is loved by her customers. She knows their names and can kindly handle even the most difficult shopper. Rachael (Vitamins and Healthcare) takes time with her shoppers and her suggestions have helped me tremendously! Isaac in Produce always makes time to pick out a great melon for me and sometimes stops what he’s doing to see if I need help. Kayla packs groceries and works Instacart. She is a delight and I’m such a fan of Sprouts for supporting people with special needs! She has grown so much since her employment there. And finally, I met Karen today who has the best attitude about customer service. She’s really an asset to Sprouts! This is my Sprouts’ family! I rarely, if ever, shop in another grocery store. I’m grateful for this team and for the Sprouts store and the variety of products offered. Keep up the great work Store #38!” — Customer at **Store #38 – Tempe, AZ**

“Hello! I would like to give 5 stars to this store. This is the first time I shop here. I fall in love with the setting, organization, cleanliness and customer service here. The attitude of the staffs that make the store’s atmosphere is so warm and happy. I can feel that. I love Sprouts and I am very happy that I can find the perfect Sprouts store in my area. I definitely tell my friends to go there, too. Thank you so much for opening this store and thanks all the staffs at Store #446. – Customer at **Store #446 – Garden Grove, CA**

Head over to The Vine to find more [customer compliments](#)! You might discover you’ve gotten a shout-out from a happy customer!



Pride Fest, Naples, FL



Store #149



Store #19

Help us celebrate PRIDE by sharing how you celebrate. Feel free to share photos, videos, or simply tell us what PRIDE means to you. Send your feedback to rainbowalliance@sprouts.com.

HEALTHY LIVING HERO



JAN ANDRADE

Online Operations Specialist, Store Support

"Ever since I started working at the Sprouts support office in early January, my work to life balance has improved significantly! I came from a retail management background where my schedule was not always consistent and days my workday finished late meant eating dinner late and not always being able to make the best food choices. Now I am able to make more meals at home and I am also able to exercise more at the gym. I have more opportunity to eat better with homemade meals and stay in shape. Thank you Sprouts for not only the amazing job I have but allowing my health to flourish!"

JAN'S SPROUTS FAVORITES



Sprouts Crunchy & Unsalted Peanut Butter



Sprouts Plain Vegan Yogurt



Sprouts Vegan Chocolate Chip Cookies



Sprouts Fire Roasted Vegetable Vegan Pizza

The Sprouts Healthy Communities Foundation will make a \$2,500 donation on Jan's behalf to [Delray Beach Children's Garden](#), an organization that nurtures eco-consciousness in children through garden education, nature exploration, and outdoor play.

Have you made a positive change in your health since you started working at Sprouts? Let us know about your healthy living journey by emailing your story to communications@sprouts.com.

TAKING CARE OF YOUR MENTAL HEALTH



Good mental health is essential to everyone's overall health and well-being. During May, we celebrated Mental Health Awareness Month by sharing information and resources on [The Vine](#), including a [video from Sprouts leadership](#), information on [mental wellness topics](#), and information about our **FREE Sprouts Employee Assistance Program (EAP)**.

Our EAP is available to you and your household members 24 hours a day, 7 days a week, every single day of the year. With the EAP, you can take advantage of virtual and in-person resources to address any mental and emotional health issues.

Take a moment to show CARE for yourself.



HERE WE GROW AGAIN!

WE ARE SO PROUD TO HAVE RECENTLY WELCOMED FIVE NEW STORES TO THE SPROUTS FAMILY IN Q2!



Store #459 in Lancaster, CA



Store #561 in North Las Vegas, NV



Store #887 in Manassas, VA



Store #463 in San Jose - Coleman Ave, CA



Store #643 in Delray Beach, FL



WE WANT TO HEAR FROM YOU!

Do you have a great story about your Sprouts journey or how you've helped out in your community, or even a story about another stellar team member? Submit your stories to communications@sprouts.com for a chance to be featured.



Want more? Visit thevine.sprouts.com for company news, videos, frequently used documents and more!