



**JANUARY/FEBRUARY
2023**

CELEBRATING SPROUTS TEAM MEMBERS

#LIVING SPROUTS VALUES

**LIVING OUR VALUES INSIDE AND
OUTSIDE OF OUR STORES**

What better way to show our value of Care than by helping a complete stranger?



Produce clerk at store #623 in Riverview, FL, Carlos Holguin saw a local news article about a young man in desperate need of a kidney. Carlos felt compelled to try and help this person, even though they had never even met, and even better, Carlos got tested and turned out to be a match! Carlos shared his thoughts on his amazing act of selflessness: "When faced with all the 'what ifs,' don't let fear of the unknown control you."

The surgery was successful and Carlos has given this perfect stranger a new lease on life. Carlos is a perfect example of someone who exemplifies our values at Sprouts!



[You can check out the news story here.](#)

**TAKING SAFETY SERIOUSLY
RESULTS IN ZERO CLAIMS FOR 3 YEARS!**

**WAY TO GO STORE #112 IN AUSTIN – GREAT HILLS, TEXAS
AND STORE #521 IN MARIETTA, GEORGIA FOR
ZERO SAFETY CLAIMS IN THE LAST THREE YEARS.**

Want to ensure zero claims for your store this year? Read on to hear how these stores did it:



"At 521 we make sure that all team members complete and pass all their OSHA LMS training courses during their onboarding days. I talk with everyone on how important safety is and how important we follow all rules involving safety. When we are out on the floor and walking the store, I point out any safety issues and coach that team member in the moment on the proper processes that need to be followed. I would say to other stores: be out on the floor and see what is going on. Take the time to speak with TMs and let them know how important safety is for the job and their life in general."

**–Patrick Hughes, store manager at store #521
(Safety Captain is Kailee Beeman)**

"We've made 'Need Something, Say Something' a priority, meaning if team members need any form of equipment to accomplish a task safely or efficiently, don't be afraid to ask for it. Our Administrative Coordinator ensures all safety LMS trainings modules get accomplished and any that require re-training are quickly finished. She will also print the weekly sweep reports and provide them for review to ensure if there are some shortcomings, we can address them in our huddles and weekly meetings. Don't be afraid to use the P-Card to provide the team any extra equipment to promote a safe work environment and make workflow easier. This goes for food safety as well."

**–Paul Henicke, store manager at store #112
(Safety Captain is Chris Gleniewicz)**

THE SPROUTS HEALTHY COMMUNITIES FOUNDATION BRINGS THE COMMUNITY TOGETHER TO HELP KIDS GROW GOODNESS

Recently, a group of 25 Sprouts team members from Dallas, Texas showed Care in their community by building an elementary school garden. At Solar Preparatory School for Boys, Sprouts team members joined up with the Young Men's Service League volunteers to convert an empty schoolyard into an outdoor classroom. Under the guidance of school gardening professionals (Out Teach), these volunteers built garden beds, assembled picnic tables, and constructed hands-on activity zones for kids. With the school located across the street from our very own store #126 (Henderson Ave), the volunteer day brought together team members from that store as well as and nine others, showing just how important community giving is to our team. Thank you to all who participated, helping to bring science, math, and nutrition lessons to life for these students!



[Check out this video to learn more!](#)

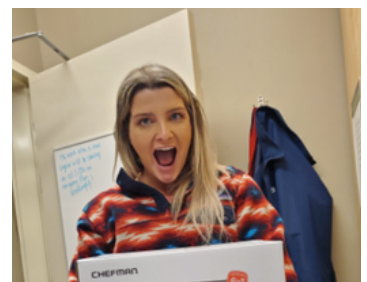
HERE WE GROW AGAIN

We were so excited to welcome 3 new stores to the Sprouts family in January and February! Store #585 in Nashville-Nolensville, TN; store #466 in Lathrop, CA; and store #46 in Surprise-Waddell, AZ are now open and team members there are helping bring goodness to their communities.



Q4 2022 TEAM MEMBER APPRECIATION WEEK WAS A HUGE HIT!

In December, during TMAW, many stores went all out with themes, decorations, fun activities, and all kinds of food to say THANK YOU to their teams.



[Check out all the winners on The Vine!](#)

CUSTOMER COMPLIMENTS

See what our customers are saying about the exceptional customer service you provide:

Hello! I was in the store on Campbell Road in Richardson today, and I just wanted to let you know how great an experience it was! All of the employees I came across were super friendly, and seem to really enjoy working there. One young man in the vitamin aisle asked if he could help, and went out of his way to help look for shower bombs. Another woman was stocking the bread area, and we have a nice chat about how hard it is to give up carbs and what products you carry. And the cashier was super friendly and smiling when she checked me out. Oh, and I almost forgot the man in the meat and seafood section who told me all about Chilean sea bass, and where to find it since the store does not carry it. What more could a shopper ask for? I left there feeling like they really cared. So thank you!

Customer at **store #106 – Richardson, TX**



I have ordered repeatedly from this store. The quality is excellent but the service I get from Doreen and catering is something to rave about! She is helpful, kind, and knows how to make everything work out for me. As a result, I have told people in my community about your store and how I have been so pleased with the service and your products. The service is so exceptional because this young lady, never fails to please. If you ever have a training seminar, this is the lady that you should have conducting your sessions. I have owned a company and been in marketing. I'm telling you she is a spitfire and works very hard and represents you like no other I've ever seen. Personality plus!

Customer at **store #631 – Estero, FL**



I watched this store being built over the last year. I went into this store last night 1/23/2023, I showed up around 7pm and let me tell you, I'm so impressed. From the look and layout to the greeting when I walked into the store to the management. Eric who is the produce manager was fantastic, and has great service. Every one was super nice the cashiers were amazing. I just want to say the layout is incredibly done, customer service is impeccable. I know that this is the store's grand opening but this store is rocking.

Customer at **store #448 – Fountain Valley, CA**



Head over to The Vine to find more customer compliments! You might discover you've gotten a shout-out from a happy customer!

RECOGNIZING MERCHANDISING TEAM MEMBERS WHO OWN IT

Congratulations to December's Support Office
Merchandising Team award winners!

Game Changer Award **Top Sales Performance**



Bill Falconer



Steve Nieto

Triple Crown Award



Brandi Tanner



CALLING ALL HEALTHY LIVING HEROES: FEBRUARY IS AMERICAN HEART MONTH; TELL US ABOUT YOUR HEART-HEALTHY JOURNEY!



In honor of American Heart Month, we want to know what your heart-healthy journey has been like. Have you made a positive change in your health since you started working at Sprouts? Let us know and you could be featured as our Healthy Living Hero.

Our Healthy Living Heroes receive a \$2,500 donation on behalf of the Sprouts Healthy Communities Foundation to a local nonprofit of your choice and a 25% team member discount for one year!

And check out The Vine to learn tips and tricks for a heart-healthy diet from Sprouts Culinary Director, Matt Pratta (AKA Chef Matt).

WE WANT TO HEAR FROM YOU!

Do you have a great story about your Sprouts journey or how you've helped out in your community, or even a story about another stellar team member? Submit your stories to communications@sprouts.com for a chance to be featured.



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