



**NOVEMBER/DECEMBER  
2022**

**CELEBRATING SPROUTS TEAM MEMBERS**

**#LIVING SPROUTS VALUES**

**Bringing Values to Life in Stores**

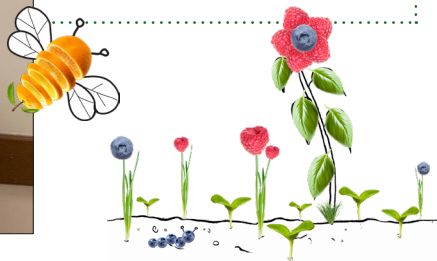
Sprouts all across the country are bringing the values to life in stores with wall art, values recognition boards, and more!

Check out some of the creative ways our team members highlight our values in stores. And remember, if you have great photos and stories about our values, please share to [communications@sprouts.com](mailto:communications@sprouts.com)!

**Store #542, Fayetteville, NC: Values Hallway**



**Store #38, Tempe, AZ:  
Cashier Kayla Ackley's  
Sprouts-themed canvas art**



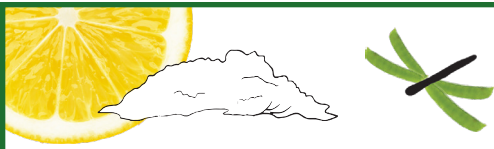
**Store #851, Dresher, PA: Values Wall Art**



**SPROUTS PRODUCTS  
AT TURKEY TROT**

Florida District Director Kendra Shaw helped out the community during a Turkey Trot sponsoring St. John's Cares Charity by donating a variety of Sprouts products—healthy ones for all those runners!





## THANK YOU #TEAM SPROUTS!

Thanksgiving is a great time to share appreciation and November 2022 was no exception.

If you haven't seen it already, please be sure to watch the [special Thanksgiving video](#).



# JOHN UNDERWOOD

Orlando Distribution Center Inventory Control Supervisor

## LIVING SPROUTS VALUE OF CARE



On September 28, 2022, Hurricane Ian made its way towards the west coast of Florida. It was a large and destructive Category 4 Atlantic hurricane and the deadliest hurricane to strike the state of Florida since the 1935 Labor Day hurricane.

Ian caused widespread damage across western Cuba and the southeastern United States, especially to the states of Florida and South Carolina, with losses estimated to be in excess of \$50 billion.

Standing at the helm of our Orlando Distribution Center was John Underwood, Inventory Control Supervisor. John exemplified our value of Care by not only staying at our DC overnight through the hurricane, but serving as the on-Site Emergency Plan Coordinator and keeping our Sprouts team members informed. He walked the DC hourly to check for leaks and for other property damage due to the high winds.

John walked the property to inspect and clear storm water drains, checked the generator and noticed a fault, and was integral in getting emergency service on site to prep prior to the storm. He identified any items that could cause damage to the property and moved them inside, and monitored the storm via camera and reported any concerns to the Leadership team.

After the hurricane, John helped coordinate clean up and repair efforts. Sprouts and the Supply Chain Leadership team are ever so thankful for John's commitment and leadership during this time!



## CONGRATULATIONS TO THE HENRY BONEY SCHOLARSHIP RECIPIENTS

Henry Boney was a retail entrepreneur who launched the fruit stand that began Sprouts' longstanding legacy of providing fresh food at great prices. Since 2009, the Henry Boney Memorial Fund has awarded more than \$1.7 million in scholarships to help Sprouts team members and their dependents fund their college studies. This year Sprouts awarded 56 scholarships worth \$2,000 each in August, and granted an additional \$1,000 to those recipients in November.

### HEAR FROM A FEW RECIPIENTS

**Jacob Boenzi** is a courtesy clerk at Store #37 in Mesa, AZ who has been working for Sprouts since 2019. Jacob discovered information about the Henry Boney scholarship when it was promoted to team members on the Vine.

"I'm majoring in political science and working toward my bachelor's degree from Arizona State University," explained Jacob. "This scholarship will make it easier for me to graduate debt-free. I'm incredibly thankful that Sprouts offers these opportunities—it makes me proud to be part of the team."

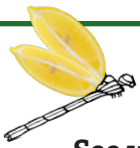
Jacob said that he carries Sprouts Values through even on campus. "There aren't many students who share the same interests that I do," notes Jacob. "But that doesn't stop me from staying true to myself and accomplishing my goals." Way to Love Being Different, and Own It, Jacob!

**Maria Salazar**, Sprouts Benefits Analyst, was thrilled that her daughter, **Gyselle**, was a recipient of the scholarship. "Gyselle is currently studying elementary education," noted Maria. "She had a few teachers throughout her elementary and high school years who made an impact in her life, and she decided she wanted to someday make an impact on children's lives, too." That definitely exemplifies Sprouts Value of Care, Gyselle!

The scholarship can help take some pressure off those working on their education. "Gyselle is a full-time student and works part-time," said Maria. "Between tuition, books, and supplies it definitely adds up. This scholarship will help her focus more on her studies instead of worrying about how to pay for school."



Find more information on how you can [apply for the 2023 Henry Boney Memorial Scholarship](#).



# CUSTOMER COMPLIMENTS

See what our customers are saying about the exceptional customer service you provide.

"Thank you, Mary, for making sure my holiday tray was perfect! You really cared and I appreciated you taking the time to find the perfect substitute cheese when you didn't have the ones listed. You rock! I know you were busy and you still took the time to make my tray special. Thank you, Mary! That tray was a hit and the cheese was incredible."

Customer at store #121 – McAllen, TX



"I would like to commend Michelle, Alyessa, Julie, and the Supervisor Manuella for being wonderful professionals. Especially the cashier Michelle, who went the triple extra mile for excellent customer service, and I am grateful. Also, the wonderful Manager that came over to greet me - he was absolutely amazing. Overall, my experience was one to remember this Thanksgiving and many more. And Kim the AC who helped me on the phone was just wonderful as well!

Thankful, grateful, smiling,  
Dr. C Burrell

P.S. Oh my! (Kam) is truly a professional with a wonderful attitude, a wealth of knowledge, a very kind demeanor, and is extremely patient like Job, and for that I am grateful.

P.S.S. Lorena, he is wonderful just like the rest of your team."

Customer at Store #505 – Las Vegas, NV

"To Whom It May Concern,

I just wanted to take a moment to offer my sincere appreciation and gratitude to the Deli Manager & Store Manager working this afternoon (November 21) at your Aurora-Havana, CO location.

A close relative is temporarily living in a hotel. The smaller prepared Thanksgiving meals, which wouldn't require an oven to reheat, were sold-out online. The Deli Manager went out of her way to check inventories and assemble an à la carte Thanksgiving dinner based on remaining ingredient availability. When encountering difficulties trying to place the order online the Store Manager joined in and personally navigated me through the steps on the phone. The Managers stayed on the phone with me until the order was complete and did so with persistent grace, professionalism, kindness, and patience.

What amazingly talented and dedicated employees Sprouts has!

I was truly touched by the time, patience, dedication, expertise, and kindness of these two managers today. They changed the outlook of the holidays for my relative during challenging times, and have reinforced our commitment to shop at Sprouts over the competition.

Thanks again for everything,  
Sonja"

Customer at Store #305 – Aurora, CO



Head over to The Vine to find more customer compliments!  
You might discover you've gotten a shout-out from a happy customer!

## WE WANT TO HEAR FROM YOU!

Do you have a great story about your Sprouts journey or how you've helped out in your community. Maybe you have a story about another stellar team member? Submit your stories to [communications@sprouts.com](mailto:communications@sprouts.com) for a chance to be featured.



Want more? Visit [thevine.sprouts.com](http://thevine.sprouts.com) for company news, videos, frequently used documents and more!