



Snacking, Grazing and Samples Policy

Snacking, grazing, and misuse of samples are costly to Sprouts, and are considered theft—no matter what the amount of the items—and may result in immediate termination. Snacking and “grazing” means consuming product without paying for it, including taking samples, damaged items, out-of-date items, bulk foods, etc. To verify that you purchased an item, you are required to have a receipt for all products you purchase at the store and for store products in your possession during your work schedule. You may not take any product with the intention of paying for it later.

Samples of various products we sell are available throughout our store – some sampling is passive (samples are provided for our customers throughout the day usually in an un-staffed dome) and some sampling is active (samples are handed out by a team member so product knowledge and selling can occur). Our customers often like to sample a product prior to making a purchasing decision and you are encouraged and empowered to use appropriate discretion to provide samples to customers when engaging in customer service on the sales floor. Team members must have their supervisor’s or manager’s approval to sample any food or drink item that may be provided by vendors, or in demonstrations. However, at no time may you cook or prepare product for tasting for yourself or other team members unless expressly authorized by the Store Manager on duty.